



## Terms & Conditions

### 1. Quotation

All quotations are based on the inventory and information provided by the customer.

### 2. Additional Items

Additional items or changes to the agreed inventory may incur extra charges.

### 3. Booking Deposit

A **25% non-refundable booking deposit** is required to secure your booking date.

### 4. Final Payment

The remaining balance must be paid in full **2 days before the scheduled move**, unless agreed otherwise in writing.

### 5. Move Preparation

Customers must ensure all items are packed and ready for collection unless a packing service has been booked.

### 6. Cancellation

If the booking is cancelled within **7 days** of the move date, the 25% booking deposit will not be refunded.

### 7. Claims

Any loss or damage claims must be submitted in writing within **48 hours** of completion of the move.

## 8. Right to Amend

BG of Shropshire Removals reserves the right to amend any quotation if the information supplied before the move is inaccurate or incomplete.

| Customer Name | Signature | Date                  |
|---------------|-----------|-----------------------|
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### **BG of Shropshire Removals**

*Reliable • Professional • Stress Free*

■ 07944 584711    ✉ ■ [BGofshropshire@outlook.com](mailto:BGofshropshire@outlook.com)